

ADMINISTRATIVE - INTERNAL USE ONLY

DD/S 68-6798
15 FEB 1968

MEMORANDUM FOR: Deputy Director for Support

SUBJECT : Survey of Commercial Bus Service to and from
the Headquarters Building During Rush Hours

REFERENCE : Memo dtd 26 Dec 67 to DD/S fr D/L, same subject

1. This memorandum is for your information only.
2. As a followup to referenced memorandum, we have again evaluated the commercial bus service to and from the Headquarters Building during rush hours. A passenger count indicates that less than half, or about 45 percent, of the passengers carried on these buses are Agency employees.
3. On the whole we found that the commercial bus service to and from the Headquarters Building during rush hours was considered to be good. This was again confirmed by casual questions asked of fellow passengers during the test rides. Of the minor deficiencies noted in referenced memorandum, only two were observed during this series of test rides; they were, buses not properly cleaned and rough, or sudden, starting and stopping.
4. These problems have been discussed with appropriate officials of the bus companies. In this regard we were informed that:
 - a. The bus companies are dependent upon the char force to clean the buses, and when part of the char force does not report for work some buses must be used without cleaning. Equipment limitations and general economic conditions within the industry preclude having extra buses on hand to meet these types of problem situations.
 - b. Rough starting and stopping is a recurring problem. Supervisory personnel frequently "lecture" the drivers on this and similar problem areas. This matter is under constant surveillance, and it is doubtful that it will ever be solved because of the judgment factors involved; i.e., what is rough handling to one person would be considered normal handling to another.

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5. Additional details are available if you desire them. We will make another check in about 45 days in an effort to ensure adequate service for Agency employees.



George E. Meloon
Director of Logistics

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